

### **How do mobile digital payments work?**

There are slight differences per device, but generally, you can set up digital mobile payments like this:

1. Add your Diners Club Corporate Cards to your digital wallet
2. Use your device to make in-store, and in-app purchases
3. Track purchases through your mobile digital wallet

### **Which Diners Club cards can I use for mobile digital payments?**

You may use your Diners Club Travel and Entertainment and One Card. For tips on adding them to your device, please see the FAQs for Apple Pay® and Android Pay™.

### **Do I get the same protection on unauthorized transactions as I do with my physical Diners Club Corporate Card?**

Yes, please contact your Card Program Administrator to get complete information on the “Waiver of Liability” Program.

### **Will merchants receive my physical card number?**

No. When you add a card to your digital wallet, it will be assigned a digital account number. Your digital wallet whether it's Apple Pay or Android Pay, will use this digital account number when you make a purchase.

### **What's an in-app purchase?**

An in-app purchase involves buying content, services or items within an application on your device. You can use your digital wallet to make these in-app purchases — simply select Apple Pay or Android Pay at checkout.

### **Will the card image in my digital wallet match my physical card?**

The image may not be an exact match, but this will not affect how your card works within your digital wallet.

### **What if I get a new Corporate Card?**

If you get a new card, you will need to go into your digital wallet, delete your existing card and add your new card.

### **Why am I being asked to call Diners Club to verify my card?**

There may be extra security steps during the registration process. If you choose to not use the one-time password provided, you can simply call the number provided so we can verify your card. Then look for a message within your digital wallet letting you know your card is ready.

### **Can I use my mobile wallets outside of the Canada?**

For corporate credit card purchases you can use Mobile Wallets where they are accepted outside of the Canada.

### **Get to know Apple Pay®**

#### **What type of device do I need to use with Apple Pay?**

Please visit [Apple](#) for a current list of supported devices.

#### **How do I add my Diners Club Corporate Cards to Apple Pay?**

On your iPhone® or iPad®, you'll need to do the following:

1. Go into your Settings and open "Wallet & Apple Pay"
2. Tap "Add credit or debit card"
3. Follow the steps to add your new card. (If it asks to add a card associated with your iTunes® account, simply enter your Apple security code.)

To add to your Apple Watch®, you need to have your iPhone available and have your Apple Watch paired to your device. On your iPhone select the Watch app and scroll down and select "Wallet & Apple Pay", tap "add credit or debit card," and follow the prompts using your iPhone.

For additional information on adding your Apple® devices to Apple Pay, visit [Apple](#).

#### **Do all merchants accept Apple Pay?**

Not at this time. For a full list of participating merchants, please visit [Apple](#).

#### **How do I manage my cards and set up my default card within Apple Pay?**

You can manage your cards in Apple Pay on your device by going to Settings, "Wallet & Apple Pay". When you're there you can set your Diners Club Corporate Card as your default card preference by tapping "Default Card" and selecting your Diners Club Corporate Card.

**What if my iPhone or iPad is lost or stolen?**

If your device is lost or stolen, you can suspend Apple Pay by using the “Find My iPhone” app or visiting <http://www.icloud.com/>(Opens Overlay) and selecting the option for “Lost Mode.” You will also be given the option to “Erase All” on <http://www.icloud.com/>(Opens Overlay). This will delete all cards from Apple Pay. If in doubt regarding the status of your Diners Club Corporate Cards in Apple Pay, please contact us by using the number on the back of your card. If you find your phone, you can unsuspend Apple Pay by following the prompts on your phone or via “Find My iPhone” app.

**Please note:** Find My iPhone must be enabled in iCloud® settings on your device before you can locate it with this app.

**If I erase my iPhone or iPad, does that cancel my physical cards or can I continue to use them?**

Erasing your iPhone or iPad has no impact on your physical credit or debit cards and you can continue to use them, but it will delete your card information from Apple Pay. Simply follow the process described above to re-enter your cards.

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